

Training, VOC & Consulting



Building smarter, safer workplaces

Training, VOC and Consulting Services

About us:

Heightsafe Solutions is a proudly 100% Australian family owned company based in the Illawarra Region of NSW. We operate in Australia and the Asia Pacific regions.

Height safety, confined space and synthetic fibre load management systems are our chosen specialties, we also partner with acknowledged industry experts to deliver quality training, equipment and advice in other related areas.

Our backgrounds are grounded in hands on industry experience, we like to keep training and advice simple, human, and accessible for everyone at all learning stages.

We seek to partner with our customers to provide them with trusted specialist support, long term.

Where we deliver:

We operate training centres in Granville, Sydney and Barrack Heights, Shellharbour NSW, however training may be conducted on site where suitable facilities are available, please discuss with us.

Our training is delivered to industry and Government across a broad range of sectors.

How we deliver:

All training, VOC's and consultation services are conducted in accord with relevant WHS Laws, Codes of Practice, Standards and current industry best practice.

We deliver accredited and non-accredited training, and VOC's, with the flexibility to fit your needs.

Accredited (Nationally recognised outcome) training is delivered by Heightsafe Solutions in partnership with Registered Training Organisations, such as SpanSet Australia RTO ID 91173, or other RTO's according to the type of course delivered.

Non-accredited competency based industry training is delivered by Heightsafe Solutions and may be used as written evidence and demonstration of delivering structured training to workers as part of your workplace safety system.



Competency based non-accredited industry training has become increasingly accepted and popular with industry for task specific training, e.g. LLease Sydney tower crane crews undertake our competency based training for first response recovery of suspended worker & crane emergency evacuation.

Training – Terms and conditions

Fees and refund policy:

The fees and charges applicable to each training program are negotiated directly with the training candidate, or with a candidate's employer and must be paid in full prior to commencement of the course. Any fees due must be paid by the method agreed in the course information sheet or as agreed with the candidate's employer as per our agreed commercial terms. All payments will be recorded in our MYOB accounting system and receipts issued. Where fees are paid in advance, these payment records will ensure that the candidate's payments are recorded separately within our MYOB accounting system in sufficient detail so that training progress can be monitored against fees paid.

Refunds:

We will ensure that a full refund of enrolment fees will be offered if a course is cancelled by us. If a candidate fails to attend a scheduled course with less than 48 hours notice of inability to attend, the course fees will be forfeited. If a candidate can provide 48 hours notice or greater of their inability to attend they can reschedule to another course without loss of fees paid.

Candidates in exceptional circumstances can make application for special consideration to the Heightsafe Solutions Administration Manager.

Please direct any of these enquiries initially to our Administration Manager, phone 1300556732, or email; advice@accendoapac.com

English language course delivery and assessment:

Due to the nature of our training courses, learners must possess English language reading, writing and verbal communication skills which will enable them to undertake up to AQF Level II course content. For more info on the AQF refer; <https://www.aqf.edu.au/>

You must advise us if any learners may have difficulty with this requirement before the course. If you have any questions regarding this minimum English language requirement, please talk with us and we will be pleased to assist you. Please contact our Administration Manager for assistance on 1300556732.

Language, literacy and numeracy (LLN) assistance:

Our course training and assessment materials contain written documentation and require answers in English language. Some calculations are required. We recognise that not all people are able to read, write and perform calculations to the same standards. We will endeavour to help anyone with Language, Literacy or Numeracy difficulties. If a candidate's needs exceed our capacity to assist we will refer the candidate to an external support provider such as:

NSW Adult Literacy & Numeracy Council (NSWALNC)

<http://www.nswalnc.org.au/>

Lost ID cards/certificates:

Lost or stolen ID cards/Certificates or duplicate cards/certificates will be issued after verification of candidate identity.

Fees are chargeable for replacement Certificates / ID cards;

– Fee for issuing replacements - \$15.00 + 10% GST - Standard post free

Other mail charges;

Standard airmail post (outside of Australia) – Chargeable based of the postage cost at the time of order – Express Post (within Australia) – Chargeable based of the express post cost at the time of order – Express Courier International (outside of Australia) - Chargeable based of the express post cost at the time of order.

Records of training:

All courses provide documented training records and certificates are issued to participants on successful completion of a course.

Certificates for accredited courses are issued directly to candidates, in line with ASQA directive to RTO’s explicit permission must be obtained from candidate to send certificate elsewhere e.g. to employer

All course records are confidential and information is only used as required by ASQA requirements for accredited courses, or, for competency based industry training, stored securely as required for quality management systems.

Training payments:

All our courses are GST exempted in accord with the current ATO Tax ruling.

Payment terms are prepaid unless otherwise notified. Certificates and ID cards are issued once payment has been confirmed

On site, travel and accommodation costs are negotiated at a reasonable rate, call us.

After hours, weekends and Public Holidays attract a 20% surcharge.

Bank Deposit

Bank Name: Commonwealth Bank
BSB: 062636
Account Number: 10374733
Account Name: Accendo Asia Pacific

Cheque

Make your cheque payable to:
 Accendo Asia Pacific PL

EFTPOS

Credit card facility available, please contact us to make card payment in person or by phone call.

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Work Safely at Heights

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|---|--|--|-----------------------------------|
| Work Safely at Height Initial Training Group bookings | Max Group 10 Duration 1 day | Outcome Statement of attainment RIIWHS204D | \$1800. On site POA |
| Work Safely at Height Initial Training Single persons bookings <small>for publicly listed training days</small> | Max Group 10 Duration 1 day | Outcome Statement of attainment RIIWHS204D | \$280. On site POA |
| Accredited training - RTO ID 91173 Spanset Australia | | | |
| Work Safely at Height Refresher Training Group bookings | Max Group 10 Duration 1/2 day | Outcome Statement of attainment RIIWHS204D | \$1500. On site POA |
| Work Safely at Height Refresher Training Single persons bookings <small>for publicly listed training days</small> | Max Group 10 Duration 1/2 day | Outcome Statement of attainment RIIWHS204D | \$190. On site POA |
| Non-accredited competency based training – Heightsafe Solutions | | | |
| Work Safely at Height Initial Training Group bookings | Max Group 12 Duration 1 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |
| Work Safely at Height Refresher Training Single persons bookings <small>for publicly listed training days</small> | Max Group 12 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$190. On site POA |

RSO - Rescue Systems Operator

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|---|--|---|-----------------------------------|
| Rescue Systems Operator Initial Training Group bookings | Max Group 6 Duration 1 day | Outcome Statement of attainment PUAOHS001C PUASAR022A | \$1900. On site POA |
| Rescue Systems Operator Initial Training Single persons bookings <small>for publicly listed training days</small> | Max Group 6 Duration 1 day | Outcome Statement of attainment PUAOHS001C PUASAR022A | \$290. On site POA |
| Accredited training - RTO ID 91173 Spanset Australia | | | |
| Rescue Systems Operator Refresher Training Group bookings | Max Group 6 Duration 1/2 day | Outcome Statement of attainment PUAOHS001C PUASAR022A | \$1500. On site POA |
| Rescue Systems Operator Refresher Training Single persons bookings <small>for publicly listed training days</small> | Max Group 6 Duration 1/2 day | Outcome Statement of attainment PUAOHS001C PUASAR022A | \$190. On site POA |

RSO - Rescue Systems Operator

| Non-accredited competency based training – Heightsafe Solutions | | | |
|---|--|--|-----------------------------------|
| Rescue Systems Operator Initial Training Group bookings | Max Group 8 Duration 1 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |
| Rescue Systems Operator Initial Training Single persons bookings <small>for publicly listed training days</small> | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$290. On site POA |
| Non-accredited competency based training – Heightsafe Solutions | | | |
| Rescue Systems Operator Refresher Training Group bookings | Max Group 6 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1500. On site POA |

Vertical Rescue

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|--|---|---|-----------------------------------|
| Vertical Rescue Initial Training Group bookings | Max Group 6 Duration 2 days Prerequisite RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A PUASAR032A | \$4250. On site POA |
| Vertical Rescue Initial Training Single persons bookings for publicly listed training days | Max Group 6 Duration 2 days Prerequisite RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A PUASAR032A | \$750. On site POA |
| Accredited training - RTO ID 91173 Spanset Australia | | | |
| Vertical Rescue Refresher Training Group bookings | Max Group 6 Duration 1 days Prerequisite RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A PUASAR032A | \$1900. On site POA |
| Vertical Rescue Refresher Training Single persons bookings for publicly listed training days | Max Group 6 Duration 1 days Prerequisite RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A PUASAR032A | \$350. On site POA |

Jumpform and Slipform Rescue

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|---|---|---|-----------------------------------|
| Jumpform and Slipform Rescue Initial Training Group bookings | Max Group 6 Duration 1 day RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A | \$1900. On site POA |
| Jumpform and Slipform Rescue Initial Training Single persons bookings for publicly listed training days | Max Group 6 Duration 1 day | Outcome Statement of attainment PUAOHS001C PUASAR022A | \$320. On site POA |
| Accredited training - RTO ID 91173 Spanset Australia | | | |
| Jumpform and Slipform Rescue Refresher Training Group bookings | Max Group 6 Duration 1/2 day | Outcome Statement of attainment PUAOHS001C PUASAR022A | \$1450. On site POA |
| Jumpform and Slipform Rescue Refresher Training Single persons bookings for publicly listed training days | Max Group 6 Duration 1/2 day | Outcome Statement of attainment PUAOHS001C PUASAR022A | \$185. On site POA |

Jumpform and Slipform Rescue

| Non-accredited competency based training – Heightsafe Solutions | | | |
|--|-------------------------------------|--|-----------------------------------|
| Jumpform and Slipform Rescue Initial Training Group bookings | Max Group 8 Duration 1 day | Outcome Competency based Certificate of successful completion | \$1900. On site POA |
| Jumpform and Slipform Rescue Initial Training Group bookings | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |
| Non-accredited competency based training – Heightsafe Solutions | | | |
| Jumpform and Slipform Rescue Refresher Training Group bookings | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1500. On site POA |

Elevated Work Platform (EWP) Emergency Escape

| Non-accredited competency based training – Heightsafe Solutions | | | |
|--|-------------------------------------|--|-----------------------------------|
| EWP Emergency Escape Initial Training Group bookings | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |
| EWP Emergency Escape Refresher Training Group bookings | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1500. On site POA |

Tower, Masts and Pole Rescue

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|---|---|---|-----------------------------------|
| Tower, Masts and Pole Rescue Initial Training Group bookings | Max Group 6 Duration 2 days Prerequisite RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A PUASAR032A | \$4250. On site POA |
| Tower, Masts and Pole Rescue Initial Training Single persons bookings for publicly listed training days | Max Group 6 Duration 2 days Prerequisite RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A PUASAR032A | \$750. On site POA |
| Accredited training - RTO ID 91173 Spanset Australia | | | |
| Tower, Masts and Pole Rescue Refresher Training Group bookings | Max Group 6 Duration 1 days Prerequisite RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A PUASAR032A | \$1950. On site POA |
| Tower, Masts and Pole Rescue Refresher Training Single persons bookings for publicly listed training days | Max Group 6 Duration 1 days Prerequisite RIIWHS204D Work safely at height or equivalent PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation | Outcome Statement of attainment PUAOHS001C PUASAR022A PUASAR032A | \$395. On site POA |

Harness Suspension Worker Recovery

| Non-accredited competency based training – Heightsafe Solutions | | | |
|---|-------------------------------------|--|-----------------------------------|
| Harness Suspension Worker Recovery Initial or Refresher Training Group bookings | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |

Rescue Kit Operator

| Non-accredited competency based training – Heightsafe Solutions | | | |
|--|-------------------------------------|--|-----------------------------------|
| Rescue Kit Operator Initial or Refresher Training Group bookings | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |

Pole Top Rescue

| Non-accredited competency based training – Heightsafe Solutions | | | |
|--|-------------------------------------|--|-----------------------------------|
| Pole Top Rescue Initial or Refresher Training Group bookings | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |

Height Safety Supervisor

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|--|---|--|-----------------------------------|
| Height Safety Supervisor Initial Training Group bookings | Max Group 6 Duration 2 day Prerequisite PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation. | Outcome Statement of attainment RIIWHS204D PUAOHS001C PUASAR022A | \$3800. On site POA |
| Height Safety Supervisor Initial Training Single persons bookings for publicly listed training days | Max Group 6 Duration 2 day Prerequisite PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation. | Outcome Statement of attainment RIIWHS204D PUAOHS001C PUASAR022A | \$750. On site POA |

Height Safety Manager

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|---|---|---|-----------------------------------|
| Height Safety Manager Initial Training Group bookings | Max Group 6 Duration 3 day Prerequisite PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation. | Outcome Statement of attainment RIIWHS204D PUAOHS001C PUASAR022A MEM15004B | \$5700. On site POA |
| Height Safety Manager Initial Training Single persons bookings for publicly listed training days | Max Group 6 Duration 3 day Prerequisite PUAEME001B Provide Emergency Care; or Current First Aid/CPR Accreditation. | Outcome Statement of attainment RIIWHS204D PUAOHS001C PUASAR022A MEM15004B | \$1050. On site POA |

CPPIRK - Competent Person Equipment Inspection

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|---|--|--|-----------------------------------|
| Competent Person Practical Inspection & Record Keeping CPPIRK Initial Training Group bookings | Max Group 10 Duration 1 day | Outcome Statement of attainment MEM15004B | \$1900. On site POA |
| Competent Person Practical Inspection & Record Keeping CPPIRK Initial Training Single persons bookings <small>for publicly listed training days</small> | Max Group 10 Duration 1 day | Outcome Statement of attainment MEM15004B | \$295. On site POA |
| Non-accredited competency based training – Heightsafe Solutions | | | |
| Competent Person Equipment Inspection Initial Training Group bookings | Max Group 12 Duration 1 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |
| Competent Person Equipment Inspection Initial Training Group bookings | Max Group 12 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1500. On site POA |

Confined Space – Enter Confined Space

For all persons required to enter confined spaces

MSAPMPER205C Enter Confined Space, MSAPMPER200C Work in Accordance with an Issued Permit, MSAPMPER300C Issue Work Permits, RIIRIS201D Conduct Local Risk Control, MSAPMOHS217A Gas Test Atmospheres and RIIWHS202D Enter and Work in Confined Spaces.

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|---|---|---|-----------------------------------|
| Enter Confined Space Initial Training Group bookings | Max Group 10 Duration 2 days | Outcome Statement of attainment MSAPMPER205C, MSAPMPER200C, MSAPMPER300C, RIIRIS201D, MSAPMOHS217A and RIIWHS202D | \$3800. On site POA |
| Enter Confined Space Refresher Training Group bookings | Max Group 10 Duration 1 days | Outcome Statement of attainment MSAPMPER205C, MSAPMPER200C, MSAPMPER300C, RIIRIS201D, MSAPMOHS217A and RIIWHS202D | \$1800. On site POA |
| Non-accredited competency based training – Heightsafe Solutions | | | |
| Enter Confined Space Initial Training Group bookings | Max Group 12 Duration 1 days | Outcome Competency based Certificate of successful completion | \$1700. On site POA |
| Enter Confined Space Refresher Training Group bookings | Max Group 12 Duration 1/2 days | Outcome Competency based Certificate of successful completion | \$1500. On site POA |

Confined Space – Operate Breathing Apparatus

For all persons required to operate and maintain compressed air breathing apparatus

Note: All participants must be clean shaven to ensure an adequate facial seal as per the Australian Standard 1715-2009 Breathing Apparatus

| Accredited training - RTO ID 91173 Spanset Australia | | | |
|---|--|--|-----------------------------------|
| Operate breathing apparatus Initial Training Group bookings | Max Group 10 Duration 1 day | Outcome Statement of attainment MSAPMOHS216A | \$2350. On site POA |
| Operate breathing apparatus Refresher Training Group bookings | Max Group 10 Duration 1/2 day | Outcome Statement of attainment MSAPMOHS216A | \$1750. On site POA |

Confined Space – Confined Spaces Awareness

For all persons required to supervise, manage or monitor performance of contractors or staff members entering or working in confined spaces. Designed to provide a clear understanding of confined space hazards and risks, Legislation, Codes of Practice, Standards, equipment, including BA, gas detectors, purging and venting systems, document controls such as entry permit, and, environmental and human factors.

| Non-accredited competency based training – Heightsafe Solutions | | | |
|---|--|--|-----------------------------------|
| Confined spaces awareness Initial Training Group bookings | Max Group 12 Duration 1 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |
| Confined spaces awareness Refresher Training Group bookings | Max Group 12 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1500. On site POA |

Confined / Restricted Entry Space – Non-entry Rescue

For all persons that may be potentially required undertake rescue or recovery of a worker from a confined or restricted entry space.

Designed to provide a clear understanding of dynamic risk assessment for recovery situations, provide the skills required to operate appropriate pre-rigged rescue kits from artificial high anchor points such as tripods and davit arms and, to manage the casualty appropriately.

| Non-accredited competency based training – Heightsafe Solutions | | | |
|---|---|--|-----------------------------------|
| Confined space / Restricted Entry Space – Non-entry Rescue Initial Training Group bookings | Max Group 8 Duration 1 day | Outcome Competency based Certificate of successful completion | \$1700. On site POA |
| Confined space / restricted entry space – non-entry rescue Refresher Training Group bookings | Max Group 8 Duration 1/2 day | Outcome Competency based Certificate of successful completion | \$1500. On site POA |

Consulting services – Training & Safety Systems

Heightsafe Solutions provide specialist support services for work at height and confined space and first response worker rescue & recovery for a broad range of industry sectors and Government agencies.

Our services include training needs analysis, site and written system audits and the production of height safety, confined spaces management procedures and permits, safe work method statements and rescue plans.

We design site specific non- accredited training courses and programmes which directly address customer requirements.

| Consulting Service Rates – Heightsafe Solutions | | |
|---|--|---|
| Consulting services | 1 day | \$1800. Exc. GST Travel / accommodation POA |
| Consulting services | Minimum site visit fee 5 hours | \$1025. Exc. GST Travel / accommodation POA |
| Consulting services | Hourly rate | \$185. Exc. GST Travel / accommodation POA |

VOC services – Verification of competency

Heightsafe Solutions offer VOC services for work at height and confined space and first response worker rescue & recovery for all advertised courses.

VOC is undertaken either on site or at a training facility location and on successful completion candidates / companies are provided with a written VOC report and certificate of VOC for the activity undertaken.

We partner with industry experts in transport, lifting, lashing and cargo restraint and a range of specialist services, don't see what you need here, just ask, chances are we already work with an expert that can help.

| VOC Service Rates – Heightsafe Solutions | | |
|--|-----------------------------------|--|
| VOC services | 1 day | \$1800. Exc. GST Travel / accommodation POA |
| VOC services | Minimum site visit fee 5 hours | \$1025. Exc. GST Travel / accommodation POA |
| VOC services | Hourly rate | \$185. Exc. GST Travel / accommodation POA |

About travel, accommodation and on site charges

We recognise that everyone needs to operate to a budget, just like us.

Our charges for travel, accommodation or on site charges reflect the actual costs for us to get to location and perform our services for you.

You have our commitment to discuss any additional charges with you and arrive at an agreement we can all work with.

Need support for your safety management systems?

Heights, depths and load control is our core business.



Advice

Consulting services from industry experts to Government and industry groups. Comprehensive and thorough reporting in plain English. Informed and unbiased inspections, system certifications and audits.



Equipment

Bringing the latest innovations from Globally trusted partners. Height access and confined space entry. rigging, synthetic lifting and lashing systems. Light weight, high strength, improved people safety and productivity.



Training

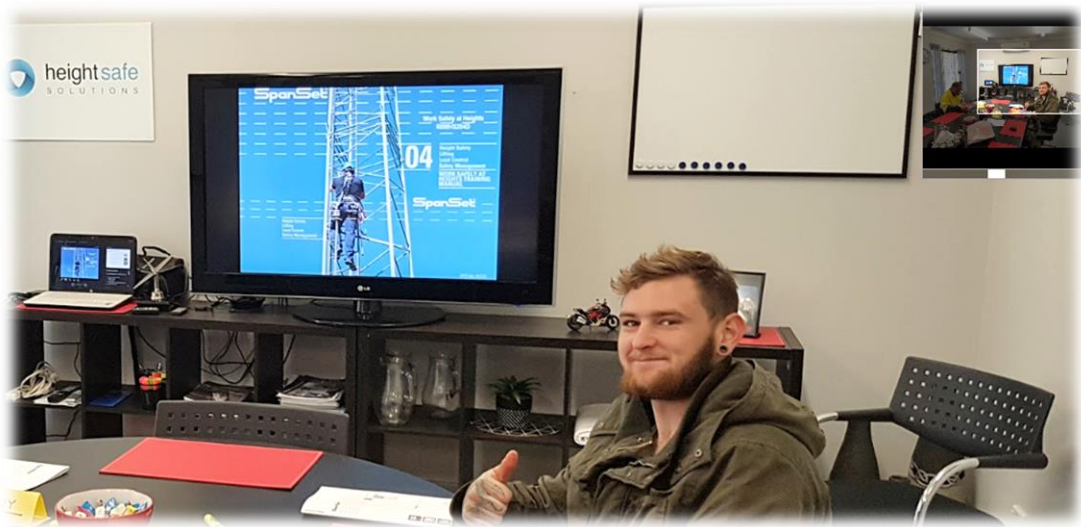
Partnering with industry respected RTO's and associations enables us to offer high quality courses as well as tailored courses. Listening closely to your needs creates a more learner focused training experience.

We sell and hire a range of technically advanced equipment from quality assured manufacturers that will suit your needs.

Ask us how we can help you with our complete design, supply, installation, and certification of roof access & height safety / confined space systems services.

Obligation free quotes, tell us what you need.

Learning for life



delivered your way

Accendo Asia Pacific PL trading as Heightsafe Solutions | ABN: 98 162 006 653

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